Advice & Guidance Level 2

Course Name	Start Date	End Date	Site	Total Fees
Advice & Guidance L2	25/11/2026	03/06/2027	Home Learning	0.00
Advice & Guidance L2	13/01/2027	14/04/2027	Home Learning	0.00
Advice & Guidance L2	03/02/2027	12/05/2027	Home Learning	0.00
Advice & Guidance L2	03/03/2027	16/06/2027	Home Learning	0.00

Important Information

After submitting an enrolment request you will be contacted by a member of our team to complete a questionnaire. The questionnaire must be returned before your enrolment can be finalised.

Who Is This Course For?

This qualification is designed for anyone who comes into face-to-face contact with customers and clients in a current or future job role.

What Can I Learn On This Course?

Offering clear and accurate information, advice or guidance, and knowing what can be shared legally and professionally can greatly improve outcomes for a business or organisation. There are some fundamental rules for successful information sharing, and ensuring staff are aware of these is key. By completing this course, you will: Explore communication techniques

Study how values, attitudes and beliefs can affect interactions

Develop interaction and interpersonal skills

Learn how information, advice or guidance can be explored

Learn how group interaction can be utilised

Manage information, including storage and retrieval

Learn how to comply with current legislation

How Is This Course Delivered?

Although this is an online course, you will receive extensive individual support throughout your studies. Your dedicated tutor is available to provide guidance and answer questions via email, telephone, Microsoft Teams calls, or in-person meetings. This approach ensures that you can study flexibly but have access to regular support in a way that suits your personal circumstances.

What Skills Or Experience Do I Need?

To complete the course, you will need access to a computer and the internet. You will be given access to an online assessment account (e-assessor) to record and document your learning evidence. , No prior qualifications, experience or skills are needed, but you may find it helpful if you already achieved a level 1 qualification.

How Will My Work Be Assessed?

This course is awarded by NCFE. You will receive your own study pack made up of high-quality workbooks which your assigned specialist tutor will guide you through to complete your studies. You will be expected to complete all assessments on e-assessor, and your tutor will provide feedback after each assessment.

What Can I Do After The Course?

You could progress onto other Online Learning programmes such as:
Level 2 Certificate in Understanding Behaviour that Challenges

Level 2 Certificate in Mental Health First Aid & Advocacy in the Workplace

Level 2 Certificate in Safeguarding and PREVENT

Level 2 Certificate in Equality and Diversity