Team Leading Level 2

Course Name	Start Date	End Date	Site	Total Fees
Team Leading L2	25/11/2026	14/04/2027	Home Learning	0.00
Team Leading L2	13/01/2027	26/05/2027	Home Learning	0.00
Team Leading L2	03/02/2027	23/06/2027	Home Learning	0.00
Team Leading L2	03/03/2027	21/07/2027	Home Learning	0.00

Important Information

After submitting an enrolment request you will be contacted by a member of our team to complete a questionnaire. The questionnaire must be returned before your enrolment can be finalised.

Who Is This Course For?

This qualification is designed for those wishing to develop their career by gaining the knowledge and understanding required to successfully lead a team.

What Can I Learn On This Course?

Strong team leadership is essential for providing guidance, direction and instruction within a group, and inevitably leads to more effective teamwork and more motivated employees. It is a highly sought-after skill for many employers, particularly to support career progression and development.

The topics covered in this course include:

- Communication in the workplace
- Problem-solving
- Coaching
- Developing working relationships

How Is This Course Delivered?

Although this is an online course, you will receive extensive individual support throughout your studies. Your

dedicated tutor is available to provide guidance and answer questions via email, telephone, Microsoft Teams calls, or in-person meetings. This approach ensures that you can study flexibly but have access to regular support in a way that suits your personal circumstances.

What Will I Need To Bring With Me?

To complete the course, you will need access to a computer and the internet. You will be given access to an online assessment account (e-assessor) to record and document your learning evidence.

What Skills Or Experience Do I Need?

No prior qualifications, experience or skills are needed, but you may find it helpful if you already achieved a level 1 qualification. You will also benefit from possessing basic IT skills to allow you to access the online materials.

How Will My Work Be Assessed?

This course is awarded by NCFE.

You will receive your own study pack made up of high-quality workbooks which your assigned specialist tutor will guide you through to complete your studies. You will be expected to complete all assessments on e-assessor, and your tutor will provide feedback after each assessment.

To be awarded this qualification, you are required to successfully complete 3 mandatory units and 5 optional units.

- Principles of Team Leading
- Understand Business
- Understand How to Communicate Work-Related Information
- Understand How to Deliver Customer Service and Resolve Problems
- Understand How to Develop Working Relationships with Colleagues
- Introduction to Coaching
- Introduction to Mentoring
- Understand Personal Development

What Can I Do After The Course?

You may wish to consider other Online courses such as:

Level 1 Certificate in Digital Skills

Level 2 Certificate in Customer Services

Level 2 Certificate in Business Admin

If you're looking to progress in your career, you could consider Pathways to employment qualifications such as:

- Level 2 Certificate in Supporting Teaching and Learning
- Level 2 Diploma for the Early Years Educator
- Level 3 Management Skills and Knowledge

You could also consider seeking an apprenticeship vacancy with an employer on a standard such as:

- Business Administration
- Customer Service
- Team Leading