Working With People With Mental Health Needs Level 2

Course Name	Start Date	End Date	Site	Total Fees
Understanding Working With People With Mental Health Needs L2	25/11/2026	14/04/2027	Home Learning	0.00
Understanding Working With People With Mental Health Needs L2	13/01/2027	26/05/2027	Home Learning	0.00
Understanding Working With People With Mental Health Needs L2	03/02/2027	23/06/2027	Home Learning	0.00
Understanding Working With People With Mental Health Needs L2	03/03/2027	21/07/2027	Home Learning	0.00

Important Information

After submitting an enrolment request you will be contacted by a member of our team to complete a questionnaire. The questionnaire must be returned before your enrolment can be finalised.

Who Is This Course For?

This qualification is designed for those who wish to understand the approaches to care and support of those with mental health needs.

What Can I Learn On This Course?

This is a knowledge-based qualification with an internally assessed and externally assured portfolio of evidence. Learners are required to successfully complete 5 mandatory units:
Unit 01: Understand the role of the mental health worker

Unit 02: Mental health and mental health issues

Unit 03: Understand duty of care in adult health and social care

Unit 04: Approaches to care and management in mental health

Unit 05: Understanding change and support in relation to mental health

How Is This Course Delivered?

Although this is an online course, you will receive extensive individual support throughout your studies. Your dedicated tutor is available to provide guidance and answer questions via email, telephone, Microsoft Teams calls, or in-person meetings. This approach ensures that you can study flexibly but have access to regular support in a way that suits your personal circumstances.

What Will I Need To Bring With Me?

To complete the course, you will need access to a computer and the internet. You will be given access to an online assessment account (e-assessor) to record and document your learning evidence.

What Skills Or Experience Do I Need?

No prior qualifications, experience or skills are needed, but you may find it helpful if you already achieved a level 1 qualification. You will also benefit from possessing basic IT skills to allow you to access the online materials.

How Will My Work Be Assessed?

This course is awarded by NCFE. You will receive your own study pack made up of high-quality workbooks which your assigned specialist tutor will guide you through to complete your studies. You will be expected to complete all assessments on e-assessor, and your tutor will provide feedback after each assessment.

What Can I Do After The Course?

You could progress onto other Online Learning programmes such as:
Level 2 Behaviour that Challenges

Level 2 Understanding Autism

Level 2 Nutrition and Health

Level 2 Specific Learning difficulties

Level 2 Safe Handling of Medication in Health and Social Care

If you are seeking work in care, you may also wish to consider classroom-based learning such as Get Into Care, which focuses on getting job-ready in the care sector. Your tutor will be happy to discuss your options with you.