Understanding Personal Care Needs Level 2

Course Name	Start Date	End Date	Site	Total Fees
Understanding Personal Care Needs L2	25/11/2026	17/06/2027	Home Learning	0.00
Understanding Personal Care Needs L2	13/01/2027	28/04/2027	Home Learning	0.00
Understanding Personal Care Needs L2	03/02/2027	26/05/2027	Home Learning	0.00
Understanding Personal Care Needs L2	03/03/2027	30/06/2027	Home Learning	0.00

Important Information

After submitting an enrolment request you will be contacted by a member of our team to complete a questionnaire. The questionnaire must be returned before your enrolment can be finalised.

Who Is This Course For?

This qualification is designed for those who are working within the health and social care sector and are looking to gain specialist knowledge and understanding of personal care needs.

What Can I Learn On This Course?

The purpose of the Level 2 Certificate in Understanding Personal Care Needs is to give you specialist knowledge to support their work within the social care and healthcare sectors. You will gain knowledge and understanding of person-centred care, how to support personal hygiene, foot care for individuals, oral health, pressure area care and an understanding of sepsis.

How Is This Course Delivered?

Although this is an online course, you will receive extensive individual support throughout your studies. Your dedicated tutor is available to provide guidance and answer questions via email, telephone, Microsoft Teams calls, or in-person meetings. This approach ensures that you can study flexibly but have access to regular support in a way that suits your personal circumstances.

What Will I Need To Bring With Me?

To complete the course, you will need access to a computer and the internet. You will be given access to an online assessment account (e-assessor) to record and document your learning evidence.

What Skills Or Experience Do I Need?

No prior qualifications, experience or skills are needed, but you may find it helpful if you already achieved a level 1 qualification. You will also benefit from possessing basic IT skills to allow you to access the online materials.

How Will My Work Be Assessed?

This course is awarded by NCFE.

You will receive your own study pack made up of high-quality workbooks which your assigned specialist tutor will guide you through to complete your studies. You will be expected to complete all assessments on e-assessor, and your tutor will provide feedback after each assessment.

The qualification consists of 6 mandatory units:

- Unit 01: Understand Person-Centred Care
- Unit 02: Understand How to Support Personal Hygiene
- Unit 03: Understand Foot Care for Individuals
- Unit 04: Understand How to Support Individuals to Maintain Oral Health
- Unit 05: Understand Pressure Area Care
- Unit 06: Understand Sepsis

What Can I Do After The Course?

You could progress onto other Online Learning programmes such as:
Level 2 Certificate in Falls Prevention

Level 2 Nutrition and Health

Level 2 Principles of Infection Prevention & Control

If you are seeking work in care, you may also wish to consider classroom-based learning such as Get Into Care, which focuses on getting job-ready in the care sector. Your tutor will be happy to discuss your options with you.